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To whom it may concern:

Bill Whiteside worked for JKG Group, Inc. for twelve months as a Business Analyst/ Knowledge Manager in the Information Technology department.

Bill was instrumental in the process of gathering requirements for web-based applications. He established documentation standards, and was responsible for creating and publishing end-user documents and system specifications. Bill was also responsible for the design, implementation, and administration of the web-based knowledge repository.

Bill easily served as a team leader or a team member, was extremely organized and detail-oriented, delivering the appropriate work product in a timely manner with quality as the ultimate goal. He was always both personable and professional, making him a good fit in our environment and respected throughout the organization.

Sincerely,

Tom Benstein, CTO
JKG Group, Inc.