

May 8, 2008

To whom it may concern:

Bill Whiteside worked for Dayjet Corporation 15 months (January 29, 2007 to May 5, 2008) as a Sr. Technical Writer in the Systems and Technology Department.

Bill was in charge of technical publications for internal user guides and help as well as customer facing documentation. He created the documentation style and standards for reference material, online help, FAQs and technical specifications. Bill also was responsible for the selection of the documentation and content creation tools. In addition to these responsibilities he was involved in the process definitions for various content/document management activities cutting across the organization.

Bill is a self starter with a keen sense of organization and task management. His professionalism and positive team oriented attitude made him a valuable member of the technology team as well as a respected member of the company. His work ethic and attention to detail made him someone the entire team could count on to deliver.

Kind Regards,

A handwritten signature in black ink that reads "Brad Noe". The signature is written in a cursive, slightly slanted style.

Brad Noe
VP Systems and Technology